**Mahdi Almuntaser**

**42723 COLLING DR CANTON MI. 48188 (734) 926-7777 ∙ mahdi.saleh.1986sh@gmail.com**



**OBJECTIVE:**

To secure a position within a dynamic organization where I can add value by collaborating cross-functionally, learning and mastering useful tools and processes, and contributing strong work ethic that translates into positive results.





**Experience:**

**THERMOFISHER. MI, DETROIT. July 27-2020**

Equipment operations

* We prepare More then nine products used on different medicine processes
* Control all the pan concentrators as the formal requirement
* Organized the tools been used during the process before and after
* Keep the area clear and safe
* Following the PPE safety requirements
* Check the quality of the product after taking the PH and additional Chemicals process
* Report all the documents and review it with our supervisor and get the approval
* Working overtime to insure all the products be ready to send it to our customers on time

**ACI (COMCAST CONTRACTOR) USA MI, LIVONIA Aug.2016-April 2020**

Field Service Technician

* Provide service and customer support during field visits or dispatches.
* Tie workflow to schedule.
* Manage all on site installation, repair, maintenance and test tasks.
* Diagnose errors or technical problems and determine proper solutions.
* Produce timely and detailed service reports.
* Review and prepare document processes.
* Operate vehicle in a safely manner and use field automation systems.
* Follow all company’s filed procedures and protocols.
* Cooperate with technical team and share information across the organization.
* Comprehend customer requirements and make appropriate recommendations/briefings.
* Responsible for training all the new joiners.
* Supervise escalated requests.
* Build positive relationships with customers.

**Ministry of Telecommunication, Yemen Aden, Yemen April. 2011-Nov. 2012**

Telecommunication Engineer

* Assess existing facilities’ needs for new or modified telecommunications systems.
* Implemented and performed preventive maintenance to Dead landlines.
* Assisted with adding new security devices to the security network & Internet management system.
* Develop, maintain, or implement telecommunications disaster recovery plans to ensure business continuity.
* Installed and maintained Solar-Energy systems in rural areas.

**Ministry of Telecommunication, Yemen Aden, Yemen Sept. 2012-Feb. 2013**

Sr. Telecommunication Engineer

* Provided technical assistance to other engineers and Project Leads as required.
* Applied solid engineering rigor to solve complex engineering problems.

**Union Cement Company Abyan, Yemen Feb. 2014-August. 2014**

Secretaryof Maintenance Manager

* Prepared the agenda in consultation with the General Manager and the other documents for all the meetings of the board.
* Discussed and documented valid client suggestions for the improvement of the company.
* Carried out all matters concerned with the employees and focused on resolving them and improving employee satisfaction.
* Streamlined daily operations by preparing memos/correspondence, transcribing meeting minutes, managing files, documents, & records, and providing inventory management.

**EDUCATION:**

**Aden University, College of Engineering** Aden, Yemen  **July, 2012**

* BBA-Electronics & Communication Engineering

**Achievements:**

* Representative of Engineering students



**SKILLS:**

* **Technical:**
* Phone Line Installation, MDF (Main Distribution Frame) jumpering,
* Computer Systems- Installation & troubleshooting
* RF/Radio Microwave Installation
* Dead landlines Preventive maintenance
* Solar-energy system installation
* Microsoft Office- Excel, Access, PowerPoint, & Word
* Problem Solving
* **Language:**
* Arabic- Fluent: Reading, Speaking, Writing
* English- Fluent: Reading, Speaking, Writing